

Healthcare Employees Federal Credit Union

Financial Wellness

A Quarterly Publication For Members Of Healthcare Employees Federal Credit Union

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Always Be Alert!

Remember to never let your guard down when it comes to protecting yourself from fraud and identity theft. Fraudsters are continuously trying new ways to prey on innocent people for their own personal gain. Don't become a victim.

Holiday Closings

Memorial Day Monday, May 30, 2022

Juneteenth Day Monday, June 20, 2022

Independence Day Monday, July 4, 2022



WHERE DOES MY CREDIT UNION MONEY GO?



Member 1 allows the credit union to "borrow" money by depositing money in savings accounts (also referred to as purchasing shares).

The money is kept safe at the credit union through secure record-keeping and insurance.

Member 3 learns through financial education programs the credit union made available through the money shared by Member 1 as well the interest that Member 2 pays on their auto loan.

The credit union provides a low-interest auto loan to Member 2 using the money shared by Member 1.

Member 2 and Member 3 also "lend" money to the CU, which makes the low-interest home loan possible for Member 4. All four members get convenient access to the CU's online and mobile banking and ATM, which is paid for by the loans of Member 2 and Member 4.

> As a not-for-profit cooperative, the profits are returned to credit union members-money right back into their pockets!

President's Message

Dear Member:

As we navigate the beginning of a new year, I am proud of all that HEFCU has achieved in the past year, and am optimistic for what lies ahead in 2022.

At HEFCU, we are always trying to find ways to help our members achieve their financial goals. We recently launched a new tool, My Credit Score, to all members currently enrolled in our Online Banking service. This all-encompassing FREE service provides members with real-time access to their credit report, as well as money saving tools and opportunities. By accessing this service directly via our Mobile App, you can quickly gain insight into your personal credit history and ways to improve your score. I highly encourage you to log into Online Banking today and register for this free service.

As we continue to strive to improve the financial well-being of our members, please know that HEFCU offers competitive loan rates. Be sure to apply with HEFCU first to see how we can save you money on a new car purchase, refinance a high-rate loan with another lender, or just help you out in a time of need. We've got a low-rate loan to fit your needs when the time is right. HEFCU just recently added GrooveCar Direct, a program that can help members car shop with confidence as well as obtain FREE CarFax reports on selected vehicles, and also obtain pre approval on a loan request from HEFCU.

If you know someone that is not currently a HEFCU member, but is looking for a credit union, we would be proud to be their credit union. Membership eligibility has expanded, and we invite them to be a part of our growing membership.

We appreciate your loyalty to HEFCU and look forward to serving you in the future.

Respectfully,

John J. Dawidowski President/Chief Executive Officer

HEFCU Scorecard

Here's how we've done in the past few months:

Categor	y: 28-Feb-22	30-Nov-21
Deposits	\$ \$132,495,619	\$129,013,396
Loans	\$74,955,464	\$78,643,720
Capital	\$11,728,950	\$11,855,432

Share the Savings of Credit Union Membership with Friends, Family and Co-Workers!

As a HEFCU member, you can extend your membership privileges to your children, siblings, grandparents, grandchildren, or other family members and household members. When they join, they are immediately eligible for the benefits, advantages, and services of the credit union.

Spread the word ... new employer groups are welcome! Credit Union membership provides an outstanding no-cost employee benefit that helps attract and retain quality employees. HR and Benefits personnel staff can contact the credit union for additional information!







Here's why you should. And how to get started.

- Prevent identity theft through free credit monitoring. Watch for things like new accounts being opened, changes in address or anything else that looks "off".
- Understand what influences your score, and make the right financial choices.
- Increasing your score can help you qualify for lower interest rates and save you money. The better your score, the better the rates!

Log into HEFCU@Home Online Banking or register today and click 'Show My Score'



Reward yourself with our Free Share Draft Checking Account

- No Minimum Balance Requirement
- Extended Surcharge-Free ATM Network
- Debit Card
- ▼ Online Bill Pay*
- ▼ Mobile Check Deposit**
- ▼ Digital Wallets

Call 800-624-3312 to apply or visit us at HEFCU.com for more information.

*Online Banking enrollment required. **Online Banking enrollment and mobile app download required

Change Of Address

If you have changed your address and not informed the credit union, please complete this form and fax it to 609-275-4194 or mail it to: HEFCU, 29 Emmons Drive, Suite C 40, Princeton, NJ 08540.

A copy of the Primary Member's Driver's License must accompany this form.

HEFCU Change Of Address Form		
Name	New Phone #	
Account Number	S.S.#	
Old Address		
New Address		
E-mail Address		
Signature	Date	

HEFCU Electronic Privacy Policy... Information, Collection & Use

The information we learn from you as you use the credit union's web site helps us personalize your online experience and continually improve your overall experience with the credit union. There are several types of information we gather.

Information You Give Us. We use the information you enter into our web site to help us when we respond to your request, when we are improving our site to make it more responsive to member needs, and when we customize our features and advertisements to meet your needs.

E-mail Addresses. If you supply us with your e-mail address, we may let you know by e-mail about other products and services and product enhancements that may be of interest to you. However, at the time you provide the e-mail address, you will have the opportunity to tell us you do not want to receive these product messages. You will also have the opportunity to tell us you don't want to receive future messages with each product message you receive.

You can, at any time, let us know your preferences by completing the form found on our web site at **www.hefcu.com**.

Information We Collect Automatically. There is some information we collect whenever you interact with us. It includes:

• Cookies. You'll notice this term used across the Internet to describe a small piece of information sent by a web server to be stored on a user's Internet browser. We may use "cookies" to help us recognize you and better serve you when you visit our site. We use them for marketing (this allows us to present products and services that may be of interest to you), site personalization, web tracking and online ordering. We do not use cookies to get data from your hard drive or to get your e-mail address or personal identifying information.

Most browsers can be configured to inform you when cookies are set or to prevent cookies from being set. Please note, however, that by not accepting cookies, you may limit the functionality we can provide when you visit our site.

- IP Addresses. When you first enter our web site, you pass through a "fire wall" we use for security purposes. As you pass through it, we identify the Internet Protocol (IP) address associated with the device you are using, such as a personal computer or hand held device. The IP address does not identify you personally, but it does allow us to identify the device you are using. We store IP addresses in case we ever need to track a connection to its point of origin for security reasons.
- E-mail. When you send us an e-mail to comment on something or to ask a question, we will use your e-mail address to reply to you and for a limited time, we will store your e-mail address, your message and our response for quality assurance. We may also do this to meet legal and regulatory requirements. If we collect your e-mail address in this manner, we won't use it to let you know about our products and services unless you have given us permission.



Healthcare Employees Federal Credit Unio

Financial Solutions for Life

LOCATIONS

Main Office:

29 Emmons Drive, Suite C 40 Princeton, NJ 08540

Princeton Location Hours: Mon – Fri: 8:30 am - 4:30 pm (lobby closes at 4:25 pm)

Willingboro Office:

1113 Hospital Drive, Suite 201 Willingboro, NJ 08046

Willingboro Location Hours: Friday: 8:30 am - 3:30 pm

Mt. Holly Office:

175 Madison Avenue Mt. Holly, NJ 08060

Mt. Holly Location Hours: Mon, Wed, Thurs and Fri: 8:30 am - 4:30 pm Tuesday: 7:30 am - 3:30 pm

Toll-free: 800-624-3312 Phone: 609-951-0700 Fax: 609-275-4194 24-Hour Bank-by-Phone: 800-551-3001 www.hefcu.com

ATM LOCATIONS

Capital Health Systems
Fuld Division
Hopewell

Prime Healthcare
St. Michael's Medical Center

Penn Medicine
Princeton Health

Raritan Bay Medical Center Perth Amboy Division

RWJ Barnabas Health

Clara Maass Medical Center Newark Beth Israel Medical Center RWJ University Hospital Hamilton RWJ University Hospital New Brunswick













